

Top 5 Things You Need to Know

We offer two medical plan options through our health plan administrator, HPI. Here's what you need to know:

Get ready to make the switch	Where can I get more info?
<p>1 Transition Your Care</p> <ul style="list-style-type: none">• Upcoming surgery• Expecting a baby• Condition Management	 <p>call HPI 877-490-3636 weekdays 8am-6pm</p>
<p>2 Ask About Your Prescriptions</p> <ul style="list-style-type: none">• Check your drug coverage with MedImpact• Mail Order• Specialty Drugs	 <p>call HPI 877-490-3636 weekdays 8am-6pm</p>
<p>3 Check Your Provider's Network Participation</p> <ul style="list-style-type: none">• Harvard Pilgrim Health Care is your provider network in New England	 <p>visit us healthplansinc.com/CHA and click Find a Provider</p>
<p>4 Swap Your Member ID Cards</p> <ul style="list-style-type: none">• Use your new ID number to start managing your plan online at healthplansinc.com/CHA	 <p>watch Your Mail for new ID cards coming to your home</p>
<p>5 Get to Know HPI</p> <p>Understand your:</p> <ul style="list-style-type: none">• Medical plan benefits• Health care claims• Member savings programs	 <p>read Your Welcome Kit</p>



Have questions? Contact HPI Customer Service at the phone number or website listed on the back of your member ID card.

